

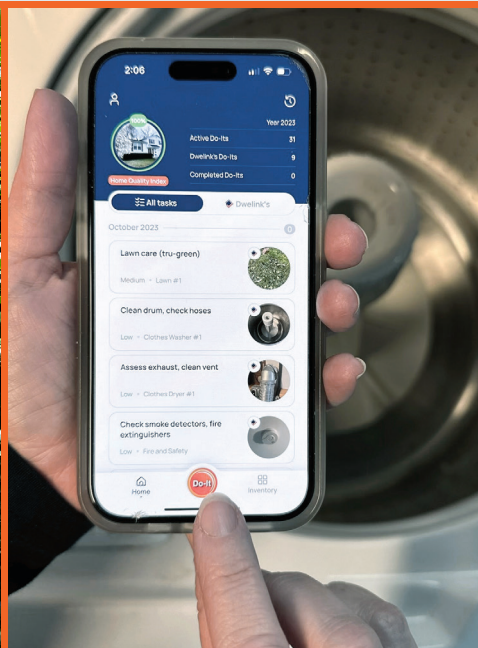


Welcome to Dwelink,
an exclusive membership-based
home maintenance service
that combines a personal home
advocate (HomeMate) and
advanced technology to make it
easy to care for your home.



Let Dwelink Do-It!

- ✓ HomeMate
- ✓ Home Assessment
- ✓ Dwelink App & Do-It List
- ✓ Home Renewal
- ✓ Home Maintenance Plan
- ✓ Do-It Button



dwelink

let dwelink do it!

www.dwelink.com

Connect with us @dwelinkhome



TESTIMONIALS FROM DWELINK MEMBERS



“We are big fans of Dwelink! Having a maintenance plan personalized to us and our home is a huge convenience, knowing what needs to be done to keep our house in great shape. Plus any repair, or home project that need to be done, Dwelink is there!”
- Cat C.

“I can’t express how much Dwelink has transformed the way I care for my home. Before I became a member, managing my home’s maintenance felt overwhelming because of my busy schedule. But with Dwelink, it’s been a game-changer.”
- Lanik Family



“Dwelink removes the burden of finding people to do the job, scheduling, being home when they arrive, and payment arrangements with various vendors. Dwelink handles everything. The HomeMates are respectful and courteous, and we are at ease knowing our house is in good hands.”
- Michael & Rachel B.



“We are thankful for Dwelink! We have one person who knows our home inside and out. Any time we need anything done, it’s just a push of a button, and our reliable HomeMate is there to take care of it. Whether it’s painting trim, fixing a bathroom fan, or caring for our lawn, Dwelink does it all!”
- Hodge Family



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SIGN UP





What is included in a Dwelink membership?

Dwelink Members have access to these core benefits:

- **HomeMate:** Member's single point of contact, and home maintenance and repair expert (handy person)
- **Home Assessment:** a comprehensive analysis of the home and the home systems and their condition.
- **Customized Do-It List:** a comprehensive, actionable list of all Home Renewal or Home Maintenance jobs necessary to bring the Member's house to "Near New" condition.
- **Customized Annual Home Maintenance Plan:** a comprehensive list of recurring maintenance required to maintain the Member's house at "Near New" condition and the proper running of all the home systems.
- **Access to Dwelink-Certified professionals:** Vendors assembled by your HomeMate to repair, restore, and remediate your home.
- **Quarterly visits from your HomeMate** which include:
 - Check and assessments of your home
 - One hour of complimentary "While You're Here" service. Examples: Rewire a switch, change light bulbs, unclog a sink, add a storm door, etc.
 - HVAC filters replaced
 - Smoke detectors/ CO2 batteries replaced annually



Dwelink Frequently Asked Questions (FAQ)

Question 1. What is Dwelink?

Dwelink is an exclusive membership-based home maintenance service that combines a **home maintenance expert** (HomeMate) and **advanced technology** to make it easier for you to maintain your home.

Question 2. What is a HomeMate?

A HomeMate is the Member's single point of contact and home maintenance and repair expert (handy person)

- Serves as liaison between the Member and all Dwelink services and Dwelink-Certified Professionals
- Completes the Home Assessment and While You're Here tasks.
- Obtains quotes, schedules and oversees any tasks on the Do-It list, Customized Maintenance List, or Home Project.

In short, your personal Dwelink home advocate so you can relax knowing a professional is taking care of all the details for you.

Question 3. What are the benefits of regular home assessments?

Regular assessments help identify potential issues before they become major problems, saving you both time and money. They also ensure that your home remains safe and comfortable.

Question 4. How do I get my home back to "near new"?

Activate Dwelink's Do-It List!

Perform any Home Renewal or Home Maintenance jobs or tasks on the Do-It List to get Member's home back to "near new" (the state of being as close to new as possible).

- Home Renewal:** Examples: rot repair, drywall work, exterior paint, etc.).
- Home Maintenance:** Examples: Deferred and Preventative maintenance (HVAC, gutter cleaning) and Break-fix (plumbing leak, HVAC system breakdown)

Question 5. How do I maintain my home's "near new" state on an ongoing basis?

Activate Dwelink's Customized Annual Home Maintenance Plan!

Perform recurring Home Maintenance to keep your house Near New and proper running of all home systems.



Question 6. Does Dwelink offer larger scale projects?

Yes, Dwelink can support Home Projects that require multiple visits to complete.

These include:

- Bathroom remodels
- Kitchen renovations
- Fence installed
- Deck being built

If you need any of these services, we will get you multiple quotes through Dwelink Certified Professionals, approved vendors held to Dwelink's high standards. Once approved by you, we will schedule the work to be done. We will also oversee their work, as if we were the homeowner.

Question 7. Can I cancel my membership at any time, and is there a cancellation fee?

You are free to cancel your membership at any time without incurring a cancellation fee. We would prefer to have 2 months' notice, but again, you can cancel at any time.

We would like you to be genuinely happy with our service, and if you do not see any value in our service, you are free to cancel your membership at any time without incurring a cancellation fee.

Question 8. Do you serve my area?

Our service area may vary, so please check with our customer service team to confirm if we operate in your location. We strive to expand our service coverage to accommodate as many homeowners as possible. However, we are selective about choosing a home and homeowners who will benefit the most from the Dwelink service.

Question 9. How do I sign up for a membership, and what's the process?

Simply visit our website @ dwelink.com and use the Sign-Up Form. You may choose to set up a 30-min phone or video consultation to go over our Membership Package and other benefits from our service. You can then decide if you would like to become a member.



Question 10. How can I contact Member Care Team if I have questions or need assistance?

You can reach our Member Care Team by email or through our [website](#). We're here to answer your questions and provide any assistance you may need.

Email: info@dwelink.com

Website: dwelink.com/welcome

We hope these FAQs provide you with a clear understanding of our membership-based home maintenance service. If you have any additional questions or require further information, please don't hesitate to get in touch with us. We're committed to helping you maintain a safe, comfortable, and worry-free home.

How It Works



Step 1: Revelation

- Sign up for a Dwelink membership online.
- The initial meeting is scheduled to introduce you to your personal HomeMate.



Step 2: Alliance

- Connect with your dedicated HomeMate through a virtual meeting.
- Discuss your household's unique needs and concerns.
- Collaborate to lay the foundation for exceptional home care.



Step 3: Strategize

A comprehensive home assessment is conducted by your HomeMate. Every corner of your home is analyzed to identify maintenance needs and safety concerns. Your HomeMate sets up your Digital Home Catalo in the Dwelink App.



Step 4: Mobilize

- The Dwelink team prepares actionable quotes and schedules tasks.
- A personalized Do-It list is provided and prioritized based on urgency to get your home back to near new condition.



Step 5: Activate

- Activate your tailored Do-it list through the Dwelink app.
- Dwelink-Certified professionals are assembled by your HomeMate to repair, restore, and remediate your home.
- Get real time updates on the status of your home's maintenance and repair — from start to finish — through the Dwelink app.
- Through meticulous care and attention, your home is renewed to its original charm.



Step 6: Reclamation

- A continuous quarterly maintenance plan is established to ensure your home remains in pristine condition over time.
- Access Dwelink's services anytime for home projects or repairs.
- Contact your HomeMate anytime through the Dwelink app using the Do-It button.